

Financial Information Return (FIR) System Outage Frequently Asked Questions

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Questions

1. How long is the FIR system outage expected to last?

- The outage is scheduled to begin on Friday, January 30, 2026, and could continue until March 3, 2026.
- Check the outage status in the banner at the top of the [FIR website](#).

2. Which FIR functions are impacted by the outage?

- Users will be unable to initialize, backup, restore, or submit FIRs during the outage period. This includes current year (2025) and prior year (2024 and prior) FIRs.
- New content such as 'By Schedule Reports', 'Multi-Year Reports', 'Provincial Summaries', and '.CSV files' will not be added during the FIR outage period. However, FIR instructions and any guidance material will still be made available on the FIR website for any assistance that may be required.
- MMAH recommends downloading all files that may be required during the outage period before January 30, 2026.

3. Will the FIR website still be available during the system outage?

- Yes, the FIR website will be available during the outage period on weekdays only (with the exception of Friday, February 6, 2026, and Friday, February 13, 2026).
- FIR instructions and any other content, including previously submitted FIRs, will still be accessible, but new content will not be added during this period.

4. Will the outage impact my Ontario Municipal Partnership Fund (OMPF) or Ontario Community Infrastructure Fund (OCIF) payments?

- Submission of the FIR is a reporting obligation under both the OMPF and OCIF programs.
- Municipalities will still be able to send in their outstanding FIRs by email to FIR@ontario.ca.

5. Can I work on the 2025 FIR template during the outage?

- For users who would like to work on their 2025 FIRs during the outage period, we do suggest initializing and downloading the 2025 FIR before the outage begins on January 30, 2026.

- The FIR will be fully available for initializing, backing up, restoring and submitting FIRs by March 3, 2026.

6. Will the 2025 FIR submission deadline be extended due to the outage?

- No, the FIR submission deadline for the 2025 FIR will remain May 31, 2026.
- The FIR should be available for initializing, backing up, restoring and submitting FIRs before January 30 and after March 3, 2026.
- We recommend downloading any files that could be required during the outage, including the 2025 FIR template, before January 30, 2026.

7. Can I still submit any outstanding FIRs?

- During the outage period, FIRs from 2024 and earlier cannot be submitted. Please email us your outstanding FIR at FIR@ontario.ca.

8. What if I have additional questions?

- Please contact MMAH at FIR@ontario.ca with any additional questions.