

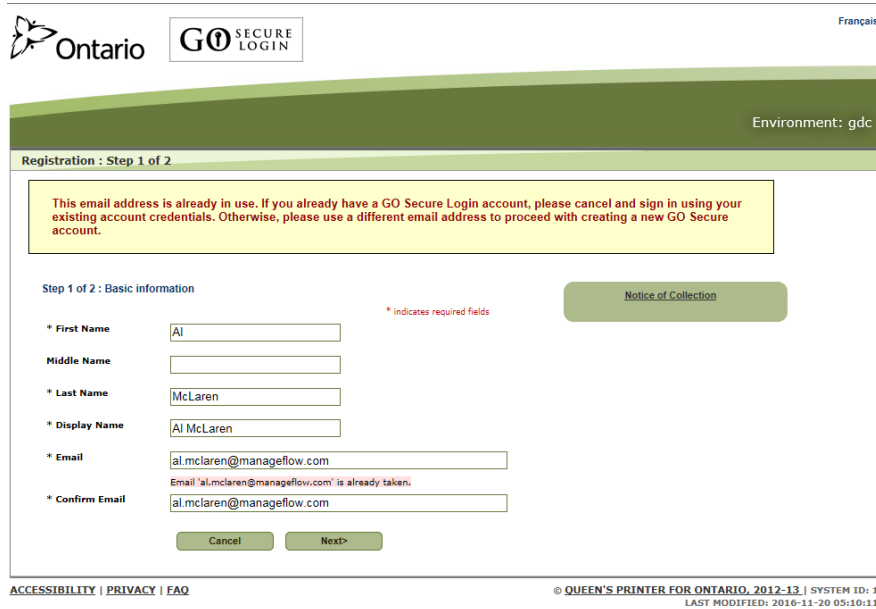
# Smart FIR Support Memo

## Topic

Current EFIS User

## Response

If you are already an EFIS user and have a Go-secure account you do not have to register for Go Secure, if you try to register you will receive the following message.



The screenshot shows the GO Secure Login registration interface. At the top left is the Ontario logo and the GO SECURE LOGIN logo. At the top right is a 'Français' link. Below the header is a green bar with 'Environment: gdc'. The main content area is titled 'Registration : Step 1 of 2'. A yellow error message box states: 'This email address is already in use. If you already have a GO Secure Login account, please cancel and sign in using your existing account credentials. Otherwise, please use a different email address to proceed with creating a new GO Secure account.' Below the error message is a form titled 'Step 1 of 2 : Basic information'. The form includes fields for First Name (AI), Middle Name, Last Name (McLaren), Display Name (AI McLaren), Email (al.mclaren@manageflow.com), and Confirm Email (al.mclaren@manageflow.com). A red asterisk indicates required fields. A 'Notice of Collection' button is visible. At the bottom of the form are 'Cancel' and 'Next>' buttons. The footer contains accessibility links and copyright information: '© QUEEN'S PRINTER FOR ONTARIO, 2012-13 | SYSTEM ID: 1 LAST MODIFIED: 2016-11-20 05:10:11'.

To request access to the Smart FIR please send the following information to [FIR.MMAH@Ontario.ca](mailto:FIR.MMAH@Ontario.ca).

Include in the email:

- Municipality name
- First Name
- Last Name
- Email address

You will receive a confirmation e-mail once you have been granted access to Smart FIR. Continue the registration process at Step 4, page 19 of the Smart FIR User Registration Guide

For Further information please contact [FIR.MMAH@Ontario.ca](mailto:FIR.MMAH@Ontario.ca)